

## Workmanship Warranty

JW Air & Solar Pty Ltd, trading as Jadair Electrical offers a limited warranty for any defects in the work carried out by its qualified technicians when installing an air conditioning unit under a completed sales agreement (“workmanship warranty”).

This warranty applies to the residential customer named on the sales agreement entered with JW Air & Solar Pty Ltd. Where the site has been transferred, JW Air & Solar Pty Ltd will transfer this workmanship warranty to the new owner of the Site for the balance of the warranty period on the same terms.

### Scope

The workmanship warranty covers any defects that arise from the workmanship in carrying out the air conditioning installation at the site specified in the sales agreement. It does not cover the system or any of its components (which may be covered by separate manufacturer’s warranty). The workmanship warranty period is 12 months from the date of completion of the installation. Where the workmanship warranty applies, JW Air & Solar Pty Ltd will either (at its discretion and cost):

- ✦ re-do or installation; or
- ✦ replace any faulty part supplied by us with a comparable new or refurbished part so that the installation is no longer defective.

### Extended Installation Warranty

Where the customer maintains annual servicing by JW Air & Solar Pty Ltd in accordance with Schedule 1, the workmanship warranty will be extended up to a 5-year (60 month) period.

### Schedule 1

12 months	24 months	36 months	48 months
Standard Service	Premium Service with Chemical Wash	Standard Service	Premium Service with Chemical Wash

### Limitations and Exclusions

Claims are excluded from the workmanship warranty where the defect or loss is or has been caused or contributed by:

- ✦ improper use of the air conditioning system;
- ✦ failure to comply with manufacturer’s instructions;
- ✦ failure or damage due to tampering, servicing or repairs by you or a party other than JW Air & Solar Pty Ltd
- ✦ work (including modifying or moving any part of the installation, even if temporary);
- ✦ any extreme weather or circumstances at the Site (e.g. lightning, floods, power surges, pest damage, corrosion, land or building movement);
- ✦ general wear and tear;
- ✦ any malicious damage or damage caused by vermin, animals or pests;
- ✦ a failure to promptly notify JW Air & Solar Pty Ltd of any defects; or
- ✦ any works or parts which were not part of the sales agreement.

### Questions and Claims

To claim under this workmanship warranty, contact Jadair Electrical. Please keep a copy of your sales documentation, as this will be required to validate a warranty claim.